

EXTENSION PRICING AND FEATURES



Number Options

	MONTHLY	DESCRIPTION	HIGHLIGHTS
COMPANY NUMBER	19.⁹⁹/_{Net} \$	This number is attached to the main Virtual Receptionist. Incoming callers select options from a menu to reach the appropriate department or individual.	<ul style="list-style-type: none"> • Different greetings for day or night • Unlimited Virtual Receptionist tiers • Dial by name directory
TOLLFREE NUMBER	5.⁹⁹/_{Net} \$	Toll Free numbers allow anyone in the US and Canada to reach you without the caller incurring any long distance charges.	<ul style="list-style-type: none"> • Per minute charges • Perfect for businesses with nationwide customer base
DID NUMBER	4.⁹⁹/_{Net} \$	Portray a local presence in any additional market by publishing a local phone number in any area code.	<ul style="list-style-type: none"> • Different greetings for day or night • Unlimited Virtual Receptionist tiers • Dial by name directory
FAX TO EMAIL	39.⁹⁹/_{Net} \$	Easily send and receive faxes from a toll free number	<ul style="list-style-type: none"> • Unlimited use • Toll free for your customers

Included Features

ADMIN PORTAL	A dedicated portal for account managers that lets you control all functions of your phone system.
CALL ANNOUNCE	Call Announce whispers an audible version of the custom tag to you before the call is connected.
CALL CONFERENCE <small>(3Way Calling)</small>	Add a second outgoing call to an already connected call.
CALL CONTINUITY	You'll never have VoIP service interruption-even if the power goes out.

CALL FORWARDING	Redirect calls to your mobile phone or other phone so you don't miss any calls.
CALL HOLD	Easily put a call on hold while you answer another call.
CALL LOGS	Provides detailed business VoIP call records by extension or account.
CALL PARK	"Park" a call in a "spot" to be retrieved by another extension.

CALL PASS	Transfer calls taken on your cell phone using Never Miss a Call settings back to your desk phone without interruption.
CALL SCREENING	Know who's calling you before you answer. Send call to voicemail or transfer before you speak to the caller.
CALL TRANSFER	Attended Transfer (alert forwarding party before transfer) & Blind Transfer (transfer the call directly).
CALL WAITING	Be notified when someone else is trying to call if you are already on a call.

Included Features

CALLER ID	Know who's calling before you answer.
CALLER ID BLOCK	Block your caller ID from being displayed on outbound calls.
FAILOVER ROUTING	Forward your calls to any Mobile, Landline, SIP, VoIP, IQ IP-PBX, Gmail & Skype.
CLICK TO CALL ME	Embed a button in your webpage or email signature giving your customers a quick way to contact you.
CLICK TO DIAL	Seamlessly integrate Forwarding My Calls VoIP service with your Web Browser to initiate calls with Click-to-Dial.
DASHBOARD	Provides real time status of all extensions within your cloud.
DIRECTORY ASSISTANCE (411)	Gather information from listings.
DO NOT DISTURB	Callers go directly to voicemail when you don't want to be disturbed.
DYNAMIC CALLER ID	Set any phone number on your account as your caller ID.
EMERGENCY ASSISTANCE (911)	Set an address for individual extensions or your entire account so that responders know where to send help in the event of an emergency.

FOLLOW ME	Calls can be forwarded to multiple numbers that will ring in designated sequence.
LOCAL NUMBER PORTABILITY	Keep an existing phone number by porting it.
MULTIPLE DEVICE ON 1 EXT.	Register up to 3 devices on one Forwarding My Calls extension.
MUSIC ON HOLD	Upload your own music or customized recording.
NEVER MISS A CALL	Customize VoIP call settings so you always stay connected no matter where you are.
SEVEN-DIGIT DIALING	Set a default area code to make dialing even quicker.
SIMULTANEOUS RING	Configure your cell phone or other phone to also ring as call comes in.
USER PORTAL	Administrators and users configure and manager their own business VoIP service through an easy-to-use Web interface.
UNIFIED INBOX	Manage your voice, fax and email messages from a single inbox in your email client.
VIRTUAL RECEPTIONIST	Streamline efficiency with a virtual receptionist (free with every Unlimited extension).

VOICE MAIL	Securely check your messages from anywhere, even online.
VOICE MAIL TO EMAIL	Receive voicemail as an .mp3 file (audio file) attached to email.
DESKTOP APP	Free application that extends our features to your desktop. Also a business intelligence tool that presents information about your callers in real-time.
MOBILE APP	Free app for iPhone and Android that integrates with the full phone system.
SOFTPHONE APP	Handle business calls via your laptop or PC, whether you're on the road or at your desk

Forwarding My Calls Features

Add-On Features

FEATURE	MONTHLY	DESCRIPTION
CALL RECORDING	4.⁹⁹ Net	Calls can be forwarded to multiple extensions that will ring simultaneously.
CALL MONITORING	49.⁹⁹ Net	Find out about how this training feature can improve employee performance
COMPANY CALL RECORDING	49.⁹⁹ Net	Automatically record company phone calls and save them securely. Basic service includes 500 hours of recording time.
CONFERENCE BRIDGE	14.⁹⁹ Net	Set up a conference call with up to 30 people using a pre-assigned call-in number.